



**NEW INDIA  
ASSURANCE**



**24hour  
ROADSERVICE**

At New India Assurance Aruba we provide all our customers

## FREE 24 HOUR ROAD SERVICE

as per following conditions:

For services provided at Insured's residence or other accommodation and while the vehicle is on the road, customer needs to present a Valid New India Assurance Insurance Policy for the vehicle in question.

Customers whom are unable to produce same on the spot, are charged for the service and granted the opportunity to present the policy to Jean's Towing within 24 hours during weekdays and 72 hours during the weekend for reimbursement. Customer should at all times be present during service and service can be provided only after customer signs the standard waiver.

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**UNLOCKING  
CAR DOORS**

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**JUMPSTART**

When jumpstart required for more than once during a period of two weeks due to discharging battery, customer will be charged a reduced rate of AWG 35.

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**REFUELING**

AWG 10 fuel charges payable by customer upon delivery.

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**TOWING SERVICES**

**Two (2) per policy year.** For more than two yearly, reduced prices are charged: AWG 45 from 6:00 AM to 6:00 PM and AWG 80 from 6:00 PM to 12:00 AM and AWG 100 from 12:00 AM to 6:00 AM.

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**CHANGING FLAT TIRE**

Customer should have a fully functional spare available for Tire Change Assistance. All costs for non-functional spare taken to repair shop and back are for customer's account. For special bolts etc., customer must supply the necessary tools.

### Exceptions

Free services not available in off-road areas as, for example, behind California Lighthouse, Arikok National Park, Grapefield or in the beach. Heavy Equipment vehicles & buses with more than 9 seats excluded.

### Note

Customers accepting service rendered by any other Road/Towing Service than Jean's Towing will not be eligible for any reimbursement whatsoever neither by New India Assurance nor Jean's Towing.